



June 9, 2020

Dear Valued Guests,

We are excited to announce that starting on June 12, 2020 we will be open for all transient stays. In order to comply with California CDC guidelines, please note the following:

- Some amenities will remain closed until further notice. See below for complete list.
- Public areas and amenities will be subject to reduced capacity or limited hours

In addition, we want to take a moment to share important information with you about our commitment to cleanliness and safety, as well as guidance from the CDC and the local government.

### **Cava Robles RV Resort Re-Opening Guidelines**

Our primary objective is to open our properties/amenities as **safely** and **quickly** as we can, while adhering to active State/local mandates and restrictions. Currently, the use of any building or common places that would encourage social gatherings of any number are not permitted. In order to comply, the following areas at our property are **closed** until further notice.

- *Clubhouse*
  - *Fitness Center*
  - *Playground*
  - *Outdoor Pavilion*
  - *Hot Tubs*
  - *Communal Fire Rings*
  - *Communal Outdoor Kitchens & BBQ Areas*
- All campsites are limited to members of a single household or living unit.

Please be safe while enjoying the great outdoors and contact the property with any questions. If you have a medical emergency please dial 911. We apologize for any inconvenience and thank you for your understanding and patience.

### **Sun RV Resorts Health & Safety Protocols**

At all Sun RV Resorts, we take standards for hygiene and cleanliness very seriously and have taken additional steps to ensure the safety of our guests, and team members.

- For the safety of our guests and team members, if you are feeling ill or have an elevated temperature please stay home.
- Enhanced **cleaning and sanitization protocols** have been established with defined cycles and procedures for common areas, high-touch surfaces, vacation rentals, cottages, and cabins.
- There will be **Ongoing training** for team members as well as daily temperature checks prior to shift start.

- Team members will be highly encouraged to wear facemasks when interacting with guests and required when mandated by state or local authorities.
- Informational regarding recommended **handwashing procedures** will be posted in restrooms, breakrooms, offices, and common areas to increase awareness of simple prevention methods.
- **EPA-registered disinfectant products** have been distributed to all locations.

### **CDC Guidelines**

- Avoid close contact and practice social distancing of at least 6 feet.
- Practice frequent hand washing or use of alcohol-based hand sanitizer.
- Cover your mouth and nose with a cloth face cover when around others.
- Do not gather in groups and stay out of crowded places and avoid mass gatherings.



*Committed to Your  
Safety*

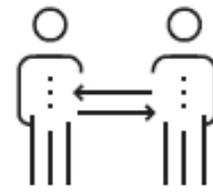
## Help Prevent the Spread of Communicable Disease



Wear a  
Face Mask



Wash Hands  
Frequently with  
Soap & Water for  
at least  
20 Seconds



Maintain Social  
Distance  
(6 ft/2m)



Use Hand Sanitizer  
that Contains at  
least 60% Alcohol



Contact  
Healthcare  
Professional if you  
Feel Ill



Clean Surfaces  
Frequently

**For More Information, Please Visit:**

[www.cdc.gov](http://www.cdc.gov)  
[www.canada.ca](http://www.canada.ca)  
[www.sunrvresorts.com](http://www.sunrvresorts.com)