



Thank you for choosing us as your vacation destination. We're excited to welcome you to our resort and look forward to enjoying a great season together. We want to take a moment to share important information with you about our commitment to cleanliness and safety, as well as guidance from the CDC and the local government.

Jellystone Park™ of Western New York / Sun RV Resorts Health & Safety Protocols

We take standards for hygiene and cleanliness very seriously and have taken additional steps to ensure the safety of our guests and team members. In cooperation with the Wyoming County Health Department, the following guidelines will be strictly enforced at Jellystone Park™ of Western New York.

All individuals over the age of 2, including team members and guests, are required to wear a face covering when not on their campsite. This includes the following activities.

- Walking or riding a bike from your campsite to an amenity or activity, including walking your dog.
- Attending any activity.
- Riding in a golf cart.
- Using amenities or facilities including the playground, mini golf, laser tag, bike track, boats, gaga ball, sport courts, pet park, snack bar, pavilion, and rec center.
- When at the beaches or Aqua Park, face coverings must be worn when not in the water. This does include sitting at the beach, standing watching children from the deck, or sitting in a lounge chair or at a table.

For the safety of our guests and team members, if you are feeling ill or have an elevated temperature please stay home.

Enhanced **cleaning and sanitization protocols** have been established with defined cycles and procedures for common areas, high-touch surfaces, and vacation rentals.

There will be **ongoing training** for team members, as well as daily temperature checks prior to shift start.

Information regarding recommended **handwashing procedures** will be posted in restrooms, breakrooms, offices, and common areas to increase awareness of simple prevention methods.

EPA-registered disinfectant products have been distributed to all locations.

CDC Guidelines

- Avoid close contact and practice social distancing of at least 6 feet.
- Practice frequent hand washing or use of alcohol-based hand sanitizer.
- Cover your mouth and nose with a cloth face cover when around others.
- Do not gather in groups and stay out of crowded places and avoid mass gatherings.

COVID-19 Update from New York, New Jersey and Connecticut Authorities

New Jersey Governor Phil Murphy, New York Governor Andrew M. Cuomo, and Connecticut Governor Ned Lamont announced a joint incoming travel advisory that all individuals traveling from states with significant community spread of COVID-19 quarantine for a 14-day period from the time of last contact within the identified state. Please refer to this link for details: <https://coronavirus.health.ny.gov/covid-19-travel-advisory>

Jellystone Park™ of Western New York Re-Opening Guidelines

Our primary objective is to open our properties/amenities as **safely** and **quickly** as we can, while adhering to active state/local mandates and restrictions. Currently, the use of any building or common places that would encourage social gatherings of any number are not permitted. In order to comply, the following areas at our property are **closed** until further notice.

- WaterZone
- Pools
- Game Room
- Inflatable (Limited Availability)

While we understand that your intentions may be to social distance from others, we cannot control that another guest does not come within 6' of you and therefore must require all campers to wear a face covering. We appreciate your cooperation during these challenging times and look forward to a great season together.



*Committed to Your
Safety*

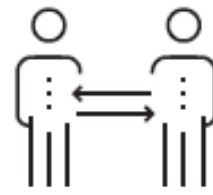
Help Prevent the Spread of Communicable Disease



**Wear a
Face Mask**



**Wash Hands
Frequently with
Soap & Water for
at least
20 Seconds**



**Maintain Social
Distance
(6 ft/2m)**



**Use Hand Sanitizer
that Contains at
least 60% Alcohol**



**Contact
Healthcare
Professional if you
Feel Ill**



**Clean Surfaces
Frequently**

For More Information, Please Visit:

www.cdc.gov
www.canada.ca
www.sunrvresorts.com