



Thank you for choosing us as your vacation destination. We're excited to welcome you to our resort and look forward to enjoying a great season together. We want to take a moment to share important information with you about our commitment to cleanliness and safety, as well as guidance from the CDC and the local government.

Sun RV Resorts Health & Safety Protocols

At all Sun RV Resorts, we take standards for hygiene and cleanliness very seriously and have taken additional steps to ensure the safety of our guests, and team members.

- For the safety of our guests and team members, if you are feeling ill or have an elevated temperature please stay home.
- All individuals over the age of 5, including team members, residents and guests are required to wear a face covering while inside Sun's facilities. This requirement also extends to outdoor settings where individuals are within 6 ft./2m of one another.**
- Enhanced **cleaning and sanitization protocols** have been established with defined cycles and procedures for common areas, high-touch surfaces, vacation rentals, cottages, and cabins.
- There will be **Ongoing training** for team members as well as daily temperature checks prior to shift start.
- Informational regarding recommended **handwashing procedures** will be posted in restrooms, breakrooms, offices, and common areas to increase awareness of simple prevention methods.
- EPA-registered disinfectant products** have been distributed to all locations.

CDC Guidelines

- Avoid close contact and practice social distancing of at least 6 feet.
- Practice frequent hand washing or use of alcohol-based hand sanitizer.
- Cover your mouth and nose with a cloth face cover when around others.
- Do not gather in groups and stay out of crowded places and avoid mass gatherings.

Sun Outdoors Sevierville Pigeon Forge RV Resort Re-Opening Guidelines

Our primary objective is to open our properties/amenities as **safely** and **quickly** as we can, while adhering to active State/local mandates and restrictions. Currently, the use of any building or common places that would encourage social gatherings of any number are not permitted. In order to comply, the following areas at our property are **closed** until further notice.

- Arcade*
 - Fitness Center*
 - Ropes Course*
- All campsites are limited to members of a single household or living unit.

Please be safe while enjoying the great outdoors and contact the property with any questions. If you have a medical emergency please dial 911. We apologize for any inconvenience and thank you for your understanding and patience.



*Committed to Your
Safety*

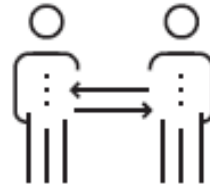
Help Prevent the Spread of Communicable Disease



**Wear a
Face Mask**



**Wash Hands
Frequently with
Soap & Water for
at least
20 Seconds**



**Maintain Social
Distance
(6 ft/2m)**



**Use Hand Sanitizer
that Contains at
least 60% Alcohol**



**Contact
Healthcare
Professional if you
Feel Ill**



**Clean Surfaces
Frequently**

For More Information, Please Visit:

www.cdc.gov
www.canada.ca
www.sunrvresorts.com