



Thank you for choosing us as your vacation destination. We're excited to welcome you to our resort and look forward to enjoying a great season together. We want to take a moment to share important information with you about our commitment to cleanliness and safety, as well as guidance from the Ontario Health authorities and the local government.

Sun RV Resorts Health & Safety Protocols

At all Sun RV Resorts, we take standards for hygiene and cleanliness very seriously and have taken additional steps to ensure the safety of our guests, and team members.

- For the safety of our guests and team members, if you are feeling ill or have an elevated temperature please stay home.
- Enhanced cleaning and sanitization protocols have been established with defined cycles and procedures for common areas and high-touch surfaces.
- We maintain ongoing training for team members as well as daily temperature checks prior to shift start.
- All individuals over the age of 5, including team members, residents and guests are required to wear a face covering while inside Sun's facilities. This requirement also extends to outdoor settings where individuals are within 6 ft./2m of one another.
- Information regarding recommended handwashing procedures are posted in common areas to increase awareness of simple prevention methods.
- CEPA-registered disinfectant products have been distributed to all locations.

Ontario Public Health Guidelines

- Avoid close contact and practice social distancing of at least 2 metres/6 feet.
- Practice frequent hand washing or use of alcohol-based hand sanitizer.
- Cover your mouth and nose with a cloth face cover when around others.
- Further up-to-date government protocol in which we must follow can be found here: [Public Health Ontario](#)

SHERKSTON SHORES 2021 Re-Opening Guidelines

Our primary objective is to open our properties/amenities as **safely** as we can, while adhering to active provincial/local mandates and restrictions.

The resort is currently closed for the winter months. Please check back at a later date for more specific regulations for the 2021 season.

If you or anyone in the resort feels concerned regarding others not following social distancing guidelines set forth by Ontario and the Niagara Region, please contact the Port Colborne By-Law Enforcement. 905-835-2901 ext. 209 or 208 or 207