



Thank you for choosing us as your vacation destination. We're excited to welcome you to our resort and look forward to enjoying a great season together. We want to take a moment to share important information with you about our commitment to cleanliness and safety, as well as guidance from the Ontario Health authorities and the local government.

### **Sun RV Resorts Health & Safety Protocols**

At all Sun RV Resorts, we take standards for hygiene and cleanliness very seriously and have taken additional steps to ensure the safety of our guests, and team members.

- For the safety of our guests and team members, if you are feeling ill or have an elevated temperature please stay home.
- Enhanced cleaning and sanitization protocols have been established with defined cycles and procedures for common areas and high-touch surfaces
- We maintain ongoing training for team members as well as daily temperature checks prior to shift start.
- All individuals over the age of 5, including team members, residents and guests are required to wear a face covering while inside Sun's facilities. This requirement also extends to outdoor settings where individuals are within 6 ft./2m of one another.
- Information regarding recommended handwashing procedures are posted in common areas to increase awareness of simple prevention methods.
- CEPA-registered disinfectant products have been distributed to all locations.

### **Ontario Public Health Guidelines**

- Avoid close contact and practice social distancing of at least 2 metres/6 feet.
- Practice frequent hand washing or use of alcohol-based hand sanitizer.
- Cover your mouth and nose with a cloth face cover when around others.
- Further up-to-date government protocol in which we must follow can be found here: [Public Health Ontario](#)

### **2021 Re-Opening Guidelines**

Our primary objective is to open our properties/amenities as **safely** as we can, while adhering to active provincial/local mandates and restrictions.

The resort is currently closed for the winter months. Please check back at a later date for more specific regulations for the 2021 season.



*Committed to Your  
Safety*

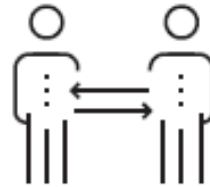
## Help Prevent the Spread of Communicable Disease



Wear a  
Face Mask



Wash Hands  
Frequently with  
Soap & Water for  
at least  
20 Seconds



Maintain Social  
Distance  
(6 ft/2m)



Use Hand Sanitizer  
that Contains at  
least 60% Alcohol



Contact  
Healthcare  
Professional if you  
Feel Ill



Clean Surfaces  
Frequently

**For More Information, Please Visit:**

[www.cdc.gov](http://www.cdc.gov)  
[www.canada.ca](http://www.canada.ca)  
[www.sunrvresorts.com](http://www.sunrvresorts.com)