

2021 TERMS & CONDITIONS

Be informed and enjoy your vacation. Please read the Terms & Conditions carefully. You may be required to sign a copy indicating your understanding upon arrival.

It is our goal to provide services and products which enable all of our overnight guests to enjoy their vacations in a safe, secure, and memorable environment. These Terms & Conditions are written in everyone's best interest to achieve that goal. Our most important rule to remember is to HAVE FUN. If there is anything we can do to make your stay more enjoyable, please let us know. *Management reserves the right to revise Rules/Terms & Conditions due to mandates/rules/regulations as set forth by government officials due to COVID-19.

RESERVATION POLICIES

**All reservations require a 2 night minimum.*

PAYMENT

All reservations require a minimum 50% deposit. The outstanding balance will be processed automatically, 28 days prior to the arrival, to the credit card on file. For reservations made within 28 days of arrival, payment must be made in full.

CANCELLATION POLICY

Nightly or Weekly Stays: No refunds on or after arrival. Cancellations made at least 7 days in advance will be refunded in the form in which it was paid. Deposit will be forfeited for all reservations cancelled less than 7 days prior to your arrival date.

Monthly Stays: No refunds on or after arrival. Cancellations made at least 45 days in advance will be refunded in the form in which it was paid. Deposit will be forfeited for all reservations cancelled less than 45 days prior to your arrival date.

Refunds are prohibited for weather condition, voluntary departure, acts of nature, or evictions. Any refund processed will be refunded in the same form that it was originally paid or a reservation credit can be issued towards a future stay to be used within one year from the date the reservation credit was issued. All refunds processed via credit/debit card, will be processed back to the original credit/debit card used, no exceptions.

CHECK-IN AND CHECK-OUT (RENTAL CABINS)

Check-in time: 2pm
Check-out time: 11am

Please notify us if you will be arriving later than 8pm.

A charge will apply to all late check-outs.

Keys must be returned to the main office by your designated check-out time.

ACCOMMODATION & SITE LOCATION

All site numbers are subject to change prior to arrival, unless a site lock fee was paid with your reservation. We reserve the right to change site numbers for all reservations at our discretion without prior notice. No refunds/discounts will be issued due to site number changes.
Use of tents or secondary units on rental sites is prohibited.

SECURITY DEPOSIT

Upon check-in, a credit card will be required for a \$300 security deposit. This amount will be held as a pre-authorization on your credit card, nothing is charged to the card unless there is damage done to the cabins during your stay, or excessive cleaning required upon your departure.

PERMITTED OCCUPANTS

All reservations have a maximum of 6 people including children. Rates are based on 2 adults and 4 children. We reserve the right to cancel your reservation and the cost of

your vacation will be forfeited, should you have more than the permitted number of guests.

Additional adults (18+) are an additional \$10+ HST per night, for a maximum of 4 adults per cabin.

We are a family campground, and as such, we will not accept bookings/reservations from individuals under the age of 25. This means if you are not a family travelling with your children, everyone on the reservation must be over the age of 25. We reserve the right to cancel a reservation without refund if this is not met.

GENERAL RULES

QUIET HOURS

11pm to 8am daily

GUESTS

Only the people registered on your reservation are allowed access to the campground. Additional day visitors are allowed for \$25+ 13% HST for a carload. Day visitors are not permitted to stay overnight.

HOUSEKEEPING

Housekeeping service is not provided during your stay. Housekeeping is completed after your check-out. If additional housekeeping is required above and beyond the normal time allotted for each accommodation you will be charged at an hourly rate of \$30 per person + 13% HST for each additional hour of housekeeping required. To avoid excessive cleaning fees please ensure that your garbage/recycling is disposed of (refer to the park map for designated locations).

SAFETY

Children under the age of 18 must be supervised at all times and also have helmets when riding bikes.
Children under the age of 12 should not be left unattended. Anyone under the age of 18 must be on their sites by 11pm unless accompanied by a parent or guardian over the age of 25.

CAMPFIRES

No outside firewood permitted on property.
Campfires may only occur within provided fire rings.
Please fully extinguish your fires prior to nightly retirement or vacating the property.

PETS

There is a maximum of two pets per reservation. Pets are welcome at no additional charge. Only non-aggressive dogs and/or cats are permitted in the campground.
Pets must be kept on a leash at all times.
Animals cannot be a disturbance to other campers.
Please ensure you clean your site & surrounding area of any pet waste prior to your departure.

GARBAGE/RECYCLING

All garbage is to be put in the designated area garbage/recycling bins located on the park map.

LAUNDRY

Washers and dryers are not available within the campground.

FIREWORKS

Fireworks are not permitted on property.

SMOKING

For your health and enjoyment of all, all accommodations are non-smoking. A \$300 Smoking Fine will be charged to your credit card if you smoke inside accommodations or facilities. Smoking/vaping/marijuana are allowed on your own sites only and are prohibited in all communal areas unless designated. Cigarette butts must be disposed of in the designated receptacles.

GOLF CARTS & WATERCRAFT

If you are bringing a golf cart or watercraft, proof of ownership and valid \$1,000,000 liability insurance is required.

PARKING & RESORT ROADS

Each cabin has parking for 1 (one) vehicle. Limited overflow parking is available for 1 (one) extra vehicle per reservation. You will be charged \$15 + 13% HST per day for an additional vehicle and these must be parked in visitor parking. Please obey all posted signs and speed limits. Please watch for children and pedestrians at all times.

ALCOHOL & GLASS CONTAINERS

Alcohol consumption is restricted to your site and/or designated areas/events. For safety purposes, glass or glass bottles may NOT leave your site.

EXCESSIVE WEAR AND TEAR

The person making a reservation/paying for vacations is financially responsible for the cost of repairs arising from any damage beyond normal wear and tear including but not limited to carpet/floor stains, interior wall damage, appliance repairs arising from improper use, window and window covering damage, permanent linen stains, dry cleaning costs associated with stains, breakage, theft, and any other damage noted on departure incurred, sustained or brought by any person occupying or using the accommodations.

PRIVACY & VACATIONING WITH RESPECT

Please be considerate of your fellow neighbours' privacy, and space. Please do not walk-on, nor pass through other sites. We hope you enjoy our campground, and we ask that you treat with respect at all times. Please respect our local culture, wildlife, and seasonal guests. Be mindful of our local bylaws and conservation of our resources.