

Stay Safe. Have Fun.

Following the rules assures everyone has a great time here. So, let's all do our part, shall we?

CHECK-IN TIME:

RV and Tent Sites - 2pm. Glamping, Vacation, and Villa Rentals - 3pm.

CHECK-OUT TIME:

11am for all.

RESPECT YOUR NEIGHBOR:

Please do not cut through sites, and keep all possessions on your site.

QUIET TIME:

Quiet hours are 11pm–8am. Please avoid loud noises, including talking, radios, televisions and generators. Minors must remain at their sites after 11pm, unless it's to and from a Comfort Station.

OCCUPANCY:

Maximum occupancies per RV site, tent site, glamping, vacation, or villa rentals varies from 2-8 guests (depending on type).

STARTING RATES:

Starting rates for RV and tent sites are based on 2 adults and 4 children ages 3-17, and 2 vehicles. Starting rates for glamping, vacation, and villa rentals are based on 2-8 people (depending on type), and 2 vehicles.

PETS:

Pets must be leashed and cleaned up after. We reserve the right to restrict disruptive or aggressive breeds. Upon check-in, please notify the office of your pets. Limit of 3 pets per RV and tent site, and 2 pets per vacation rental. There is a non-refundable fee of \$50 for having pets in a vacation rental. Villa, Conestoga Wagon, Adventure Tent, and Airstream rentals are all pet-free.

REFUND POLICY:

Refunds are prohibited for weather condition, voluntary departure, acts of nature, or evictions. Refunds will be given in the same form it was paid, or a reservation credit can be issued for a future stay to be used within 1 year.

CANCELLATION POLICY:

Please refer to RiverRunRVResort.com for our most up to date cancellation policy.

GUESTS & VISITORS:

Campers are responsible for their guests and visitors. They must register at the office and pay the \$10/guest/night fee.

NO SHOW POLICY:

Any guests who have not shown up 24 hours after their check-in time, without prior arrangements with resort staff, will forfeit their deposit.

SPEED LIMIT:

5 ½ mph on all resort roads. Failure to obey limit may result in removal from the property without refund.

VEHICLES:

Each reservation includes 2 vehicles. Each additional vehicle is \$5/day and subject to parking availability. All vehicles must have valid license plate, proof of insurance, and parking pass from Welcome Center. No ATV/UTV or other large terrain vehicles are allowed.

PERSONAL GOLF CARTS:

Personal golf carts are allowed with proof of insurance, and insured up to \$50,000.

BIKES:

Bicycle riders must obey the rules of the road, including the 5 ½ mph speed limit. Please wear your bike helmet for safety.

CAMPFIRES:

Campfires are permitted with the exception of any current fire restrictions. Please, never leave a fire unattended.

FIRE RINGS & PICNIC TABLES:

Your site or rental includes 1 fire ring and 1 picnic table. Do not burn trash or move rings. County fire bans will be posted in the Welcome Center.

SEWER HOOK-UP:

Sewer hoses must be undamaged and connections tight. Replacement hoses and parts are available in the General Store.

WASTE WATER:

Improperly discharging septic or gray water will result in a fine and possible eviction. Formaldehyde products are not permitted.

TRASH:

Place trash in front of your site or vacation rental between 9-10am and 5-6pm. Outside of those times, place trash in dumpsters. Never leave trash out overnight.

RECYCLABLES:

Please place recycling in appropriate containers located throughout the resort.

SMOKING & ALCOHOL:

There is no smoking allowed in glamping, vacation, or villa rentals, Comfort Stations, or any indoor facilities. Consume alcohol responsibly.

PROHIBITED ITEMS:

Drones, fireworks, sparklers, and explosives of any kind are prohibited. Violators may be asked to leave the premises without refund.

FUTURE RESERVATIONS:

Reservations for the following year will open Memorial Day weekend. Remember to book before you leave.

MINIMUM STAY:

All holiday weekends require a 3-night minimum stay or more. All other reservations require a 2-night minimum.

DEPOSIT:

All reservations require a deposit of 2 nights or half your stay, whichever is greater. Balance is due upon arrival. Personal checks are not accepted at check-in.

**Rules and regulations are subject to change. Owners and/or management assume no responsibility for accidents or injuries to clientele and guests. We reserve the right to evict any person(s) without refund for detrimental conduct.*