



Updated April 28, 2021

Thank you for choosing us as your vacation destination. We're excited to welcome you to our resort and look forward to enjoying a great season together. We want to take a moment to share important information with you about our commitment to cleanliness and safety, as well as guidance from the Ontario Health authorities and the local government.

**On Wed. April 7, 2021, the Ontario Provincial Government issued an emergency stay-at-home order effective 12:01 am Thursday, April 8, 2021 for a period of 4 weeks. On Friday, April 16, 2021, the Ontario government announced an extension of the emergency stay-at-home order for an additional 2 weeks (6 weeks total as of April 8, ending May 20)**

**In accordance with this order, access to the resort will not be permitted for Seasonal Guests/Vacation Cottage Owners until May 1, 2021. In accordance with the stay-at-home order, Seasonal Guests/Vacation Cottage Owners must adhere to all regulations and guidelines as set forth by the Ontario government and local health authorities.**

**Resort amenities & facilities will remain closed for the duration of the stay-at-home order.**

**Overnight reservations during this time period will be rescheduled, postponed, or cancelled. Reservations will resume as of May 21, 2021 (Subject to change, pending further announcements by our governments).**

**The office remains closed for face-to-face interaction for the duration of the stay-at-home order. Please contact the resort office (9am-5pm daily; hours may vary) via email or phone for questions.**

**We will continue to monitor the situation and will provide further updates as this matter continues to unfold.**

**As we look forward to another season, we understand this is very difficult, but we please encourage you to follow the guidance provided by our health professionals; we all need to do our part!**

## **Sun RV Resorts Health & Safety Protocols**

At all Sun RV Resorts, we take standards for hygiene and cleanliness very seriously and have taken additional steps to ensure the safety of our guests, and team members.

- For the safety of our guests and team members, if you are feeling ill or have an elevated temperature please stay home.
- Enhanced cleaning and sanitization protocols have been established with defined cycles and procedures for common areas and high-touch surfaces
- We maintain ongoing training for team members as well as daily temperature checks prior to shift start.
- All individuals over the age of 5, including team members, Seasonals/Vacation Cottage Owners, and guests are required to wear a face covering while inside Sun's facilities. This requirement also extends to outdoor settings where individuals are within 6 ft./2m of one another.
- Information regarding recommended handwashing procedures are posted in common areas to increase awareness of simple prevention methods.
- CEPA-registered disinfectant products have been distributed to all locations.

## Ontario Public Health Guidelines

- Masks are mandatory in all indoor settings as well as when cannot social distance.
- Avoid close contact and practice social distancing of at least 2 metres.
- Practice frequent hand washing or use of alcohol-based hand sanitizer.
- Cover your mouth and nose with a cloth face cover when around others.
- Do not gather in groups and stay out of crowded places and avoid mass gatherings.

## SHERKSTON SHORES 2021 Opening Guidelines

Our primary objective is to open our properties/amenities as **safely** and **quickly** as we can, while adhering to active provincial/local mandates and restrictions. Currently, the use of any building or common places that would encourage social gatherings of any number are not permitted. **In order to comply, the following areas at our resort are closed until further notice.**

- Clubhouse(s)/Lounge(s)
- Waterslides & Pools & Pool areas
- Pool & Patio Bar
- In-dining Boston Pizza
- Church
- Live Lounge Events Centre
- Arcade & Funplex
- Office (by phone or email only)
- Fitness Centre
- Sherkston Paintball
- Sherkston Adventure Sports
- Mini-golf & adjacent Playground
- Sherkston Cafe

Please be safe while enjoying the great outdoors and contact us at the office with any questions. If you have a medical emergency please dial 911. We thank you for your patience and understanding during this time and as we proceed through these next stages together.

***If you or anyone in the resort feels concerned regarding others not following social distancing guidelines set forth by Ontario and the Niagara Region, please contact the Port Colborne By-Law Enforcement. 905-835-2901 ext. 209 or 208 or 207***

## Boston Pizza Re-Opening Guidelines

**Boston Pizza will be open for take-out and delivery ONLY (until further notice) as of May 1.**

### **\*Hours of operation:**

- **Monday-Thursday:** Closed
- **Friday:** 5pm-8pm
- **Saturday:** 12pm-8pm
- **Sunday:** 12pm-6pm
- Take-out and delivery can be ordered at [Bostonpizza.com](http://Bostonpizza.com)
- MASKS MUST BE WORN FOR PICK-UP
- Upon entry, one person per party will be required to provide a name and number for contract tracing.
- Cash payments are accepted, however, debit and credit payments are encouraged.

## Sherkston SUPERMART Opening Guidelines

[Click here](#) to view hours of operation and guidelines

## Sherkston LAUNDRY Opening Guidelines

[Click here](#) to view hours of operation and guidelines

**[Sherkston LCBO \(Liquor Store\) & Beer Store Opening Guidelines](#)**

**[Click here](#) to view hours of operation and guidelines**

**BEACHES/QUARRY Opening Guidelines**

Beaches are open for pedestrian and golf cart access, for the purpose of exercise only. Set up is not permitted.

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*Committed to Your  
Safety*

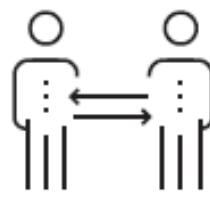
## Help Prevent the Spread of Communicable Disease



Wear a  
Face Mask



Wash Hands  
Frequently with  
Soap & Water for  
at least  
20 Seconds



Maintain Social  
Distance  
(6 ft/2m)



Use Hand Sanitizer  
that Contains at  
least 60% Alcohol



Contact  
Healthcare  
Professional if you  
Feel Ill



Clean Surfaces  
Frequently

**For More Information, Please Visit:**

[www.cdc.gov](http://www.cdc.gov)  
[www.canada.ca](http://www.canada.ca)  
[www.sunrvresorts.com](http://www.sunrvresorts.com)