



Updated April 27, 2021

Thank you for choosing us as your vacation destination. We're excited to welcome you to our resort and look forward to enjoying a great season together. We want to take a moment to share important information with you about our commitment to cleanliness and safety, as well as guidance from the Ontario Health authorities and the local government.

On Wed. April 7, 2021, the Ontario Provincial Government issued an emergency stay-at-home order effective 12:01 am Thursday, April 8, 2021 for a period of 4 weeks. On Friday, April 16, 2021, the Ontario government announced an extension of the emergency stay-at-home order for an additional 2 weeks (6 weeks total as of April 8, ending May 20)

In accordance with this order, access to the resort will not be permitted for Seasonal Guests/Vacation Cottage Owners until May 1, 2021. In accordance with the stay-at-home order, Seasonal Guests/Vacation Cottage Owners must adhere to all regulations and guidelines as set forth by the Ontario government and local health authorities.

Resort amenities & facilities will remain closed for the duration of the stay-at-home order.

Overnight reservations during this time period will be rescheduled, postponed, or cancelled. Reservations will resume as of May 21, 2021.

Note: Due to COVID restrictions/guidelines, overnight reservations of Tent Sites, and non-self contained units (those without fully functional toilets and showers) will be closed until further notice.

The office remains closed for face-to-face interaction for the duration of the stay-at-home order. Please contact the resort office (9am-5pm daily; hours may vary) via email or phone for questions.

We will continue to monitor the situation and will provide further updates as this matter continues to unfold.

As we look forward to another season, we understand this is very difficult, but we please encourage you to follow the guidance provided by our health professionals; we all need to do our part!

Sun RV Resorts Health & Safety Protocols

At all Sun RV Resorts, we take standards for hygiene and cleanliness very seriously and have taken additional steps to ensure the safety of our guests, and team members.

- For the safety of our guests and team members, if you are feeling ill or have an elevated temperature please stay home.
- Enhanced cleaning and sanitization protocols have been established with defined cycles and procedures for common areas and high-touch surfaces
- We maintain ongoing training for team members as well as daily temperature checks prior to shift start.
- All individuals over the age of 5, including team members, Seasonals/Vacation Cottage Owners, and guests are required to wear a face covering while inside Sun's facilities. This requirement also extends to outdoor settings where individuals are within 6 ft./2m of one another.
- Information regarding recommended handwashing procedures are posted in common areas to increase awareness of simple prevention methods.
- CEPA-registered disinfectant products have been distributed to all locations.

Ontario Public Health Guidelines

- Masks are mandatory in all indoor settings as well as when cannot social distance.
- Avoid close contact and practice social distancing of at least 2 metres.
- Practice frequent hand washing or use of alcohol-based hand sanitizer.
- Cover your mouth and nose with a cloth face cover when around others.
- Do not gather in groups and stay out of crowded places and avoid mass gatherings.

TRAILSIDE 2021 Re-Opening Guidelines

Our primary objective is to open our properties/amenities as *safely* and *quickly* as we can, while adhering to active province/local mandates and restrictions. Currently, the use of any building or common places that would encourage social gatherings of any number are not permitted. **In order to comply, the following areas at our property are closed until further notice.**

- **Clubhouse**
- **Office (by phone or email only)**
- **Outhouses**
- **Use of personal golf carts & ATV's while on site is prohibited**
- **Beaches**
- **Park boat launches**
- **Comfort Stations (bathrooms & showers)**
- **Park docks & water rentals**
- **Playgrounds**
- **Laundry**
- **Horseshoe pits**

Please be safe while enjoying the great outdoors and contact us at the office with any questions. If you have a medical emergency please dial 911. We thank you for your patience and understanding during this time and as we proceed through these next stages together.



*Committed to Your
Safety*

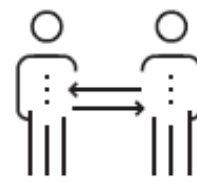
Help Prevent the Spread of Communicable Disease



Wear a
Face Mask



Wash Hands
Frequently with
Soap & Water for
at least
20 Seconds



Maintain Social
Distance
(6 ft/2m)



Use Hand Sanitizer
that Contains at
least 60% Alcohol



Contact
Healthcare
Professional if you
Feel Ill



Clean Surfaces
Frequently

For More Information, Please Visit:

www.cdc.gov
www.canada.ca
www.sunrvresorts.com