

CAVA ROBLES RV RESORT

RULES & REGULATIONS

CHECK-IN TIME: Please arrive at any time at or after guaranteed check in time of 2 PM for RV sites and 4 PM for Cottages. Early check-in is not available. Balance is due upon arrival.

CHECK-OUT TIME: 11:00 AM for all sites and vacation rentals. Late check-out is not available.

ACCEPTED RV'S: Class A, B and C motorhomes, travel trailers, 5th wheels, conversion vans, pop-up trailers, and truck campers. Must be RVIA or equivalent certified. No tent camping or truck tents. Truck campers must remain on truck. Management must approve any RV's older than 10 years old.

RESPECT YOUR NEIGHBOR: Do not cut through sites and please keep your possessions on your site. Guests are responsible for securing all personal property including but not limited to awnings, umbrellas, ice chests, or bicycles. Guests may not use towels or personal items to claim BBQ's, chairs or sectional areas anywhere in the resort at anytime. Staff may remove items from specified areas if left unattended.

QUIET TIME: Our quiet time is from 10:00 PM - 8:00 AM daily, no loud talking, loud televisions, amplified sound or other loud noise between these hours. The use of generators is prohibited at all times. We do enforce a curfew – anyone under 18 years of age may not leave their site or vacation rental after 10:00 PM unless it is to and from the bathhouse. Noise may not exceed your site at any time.

FIRE RINGS & PICNIC TABLES: One of each is provided to each site and vacation rental. Please do not burn or leave trash in fire rings. Please do not move fire rings without permission from staff. Fire must be confined to the ring. County bans may occur and will be posted at the office. Campfires are permitted 8:00 AM to 11:00 PM. Please, never leave a fire unattended.

STARTING RATES: RV rates include 4 adults. Vacation rental rates include 2-4 adults depending on floor plan. Additional adults and all visitors are \$5 per person, per day.

OCCUPANCY: The maximum number of people allowed is 8 per site or 2-5 per vacation rental depending on floor plan. 1 RV or vacation rental and 2 registered vehicles per site.

GUESTS/VISITORS: Campers are responsible for their guests and visitors. They must register at the office and pay the guest/visitor fee, which is \$5 per person, per day.

DEPOSIT: All reservations require a deposit of 50% of the total nights stayed. Balance is due upon arrival. Personal checks are not accepted at check-in.

CANCELLATION POLICY: All holiday and special event stays are nonrefundable and non-transferable in the event of a cancellation. **Nightly or weekly stays:** No refunds on or after arrival. Cancellations made at least 7 days in advance will be refunded in the form in which it was paid. Deposit will be forfeited for all reservations canceled less than 7 days prior to your arrival date.

NO SHOW POLICY: Any guests that have not shown up 24 hours after their check-in time, and have not made prior arrangements with resort staff, will be considered a no show reservation and forfeit their deposit.

REFUND POLICY: Refunds are prohibited for weather condition, voluntary departure, acts of nature, or evictions. Any refund processed will be refunded in the same form that it was originally paid or a reservation credit can be issued towards a future stay to be used within one year from the date the reservation credit was issued.

MINIMUM STAY: All reservations require a 2 night minimum stay. Some holiday and special event dates may require a 3 night minimum stay.

BIKES AND MANUAL TRANSPORTATION: Don't forget your helmet! California law requires all persons under the age of 18 wear a properly fastened helmet at all times while riding a bicycle, scooter, skateboard, roller skates or any other form of manual transportation. Riders must obey the same rules of the road as a motor vehicle. The speed limit is 10 mph.

VEHICLES: One vehicle is included with each reservation. Additional vehicles are \$5 per day and subject to availability of parking. Maximum of 2 vehicles per site. No overnight parking at amenity buildings. Parking on vacant sites is not permitted at any time. All vehicles must have a valid state license plate and a parking pass from the office upon check-in. Towing is enforced. All motorized vehicles must have proof of insurance to be permitted on the property. All ATV/UTV and other large terrain vehicles are prohibited. The only 4 wheeled vehicles permitted in our park are your car, truck, golf cart rented from Cava Robles or adequately insured personal or third party rental golf cart.

GOLF CARTS: Must be at least 16 years old with a valid driver's license to operate a golf cart/low speed vehicle. Low speed vehicles do not count as your second vehicle as this is not permitted off property due to California low speed vehicle laws. Drivers must obey same rules of the road as a motor vehicle. The speed limit is 10 mph. Golf carts may not be driven off property at any time for any reason. Golf carts must be electric and may not be operated after 10 PM. You may bring your personal golf cart or third party rental golf cart, as long as you provide a copy of the Certificate of Insurance, insured to \$50,000. This can usually be added to your vehicle or home owner's insurance. There is a fee of \$25 per reservation for bringing your personal or third party rental golf cart. ALL golf carts must be registered with Guest Services and display a pass at all times.

SPEED LIMIT: The speed limit is 10 mph on all resort roads. Failure to obey property speed limits may result in removal from the property

PETS: We are a pet-friendly resort, but pets must be walked on a maximum 6ft leash, cleaned up after, and may not disturb other guests. Retractable leashes are not permitted. Pets are the responsibility of the owner. Management reserves the right to restrict disruptive or aggressive breeds. Upon check-in, please notify the office of your pets. There is a limit of 3 pets on all RV and pet-friendly vacation rental sites. Pets are limited to dogs, cats, and birds. No agricultural, wild or exotic animals are allowed. Pets are not to be left unattended at any time. There is a one time pet fee of \$25.

SMOKING & ALCOHOL: There is no smoking allowed in vacation rentals, at amenity buildings or surrounding

patios. While alcohol is permitted at your site or vacation rental, it must be consumed in a responsible manner – we are a family resort.

PROHIBITED ITEMS: Fireworks, including sparklers, and explosive of any kind are not permitted under any circumstances. Anyone caught with fireworks may be asked to leave the premises without a refund. Drones are strictly prohibited. All ATV/UTV and other large terrain vehicles are prohibited. Amplified music is not permitted in any public areas, including pools and hot tubs. Firearms, BB guns, and pellet guns are prohibited. RC Cars are not permitted on property. Inflatable pools, toys or structures are not permitted at your campsite or on property. Chalk is not permitted on your campsite, roads or Cava Robles Property. If your site is found to have chalk left onsite, it will result in a \$150 cleaning fee. Pop up tents must not be staked in to the ground as this may cause damage to our underground power lines/irrigation and must remain on your concrete pad, they may not have sides attached to tents. Items may not be tied to our landscaping, including trees.

TRASH & RECYCLABLES: Please place trash in any of the dumpsters located on the resort(see map). Recycling container located at Welcome Center.

UTILITY HOOK-UP: All sewer hoses must be undamaged and sewer connections be tight. The discharge of any waste water (septic or gray water) is strictly prohibited. Violators will be subject to a fine and possible removal from premises. Formaldehyde products are not permitted. Surge protectors are recommended.

EMERGENCY: Dial 911! Our address is 3800 Golden Hill Rd., Paso Robles, CA 93446 then state your site number.

Rules and regulations are subject to change without prior notice. Owners and/or management assume no responsibility for accidents or injuries to clientele and guests. We reserve the right to evict any person(s) without refund for detrimental conduct.