



Updated July 16, 2021

Thank you for choosing us as your vacation destination. We're excited to welcome back you to our resort and look forward to enjoying a great season together. We want to take a moment to share important information with you about our commitment to cleanliness and safety, as well as guidance from the Ontario Health authorities and the local government.

**On Friday July 16, the Ontario government Stage 3 of the 3 Phase Re-Opening Plan resumes. [Find more information here.](#)**

**Seasonal Guests/Vacation Cottage Owners/Vacationers and Guests must adhere to all regulations and guidelines as set forth by the Ontario government and local health authorities.**

**Resort amenities & facilities will be limited - please see below for full details.**

**We will continue to monitor the situation and will provide further updates as this matter continues to unfold.**

## **Sun RV Resorts Health & Safety Protocols**

At all Sun RV Resorts, we take standards for hygiene and cleanliness very seriously and have taken additional steps to ensure the safety of our guests, and team members.

- For the safety of our guests and team members, if you are feeling ill or have an elevated temperature please stay home.
- Enhanced cleaning and sanitization protocols have been established with defined cycles and procedures for common areas and high-touch surfaces
- We maintain ongoing training for team members prior to shift start.
- All Team Members, Seasonal Owners and Guests must wear masks in our facilities/amenities and extending to outdoor spaces when unable to socially distance (2m or 6ft apart). All local mask mandates must be followed, where applicable.
- Information regarding recommended handwashing procedures are posted in common areas to increase awareness of simple prevention methods.
- CEPA-registered disinfectant products have been distributed to all locations.

## **Ontario Public Health Guidelines**

- Masks must be worn in our facilities/amenities and extending to outdoor spaces when unable to socially distance (6ft or 2m apart). All local mask mandates must be followed, where applicable.
- Avoid close contact and practice social distancing of at least 2 m (6ft).
- Practice frequent hand washing or use of alcohol-based hand sanitizer.

Please be safe while enjoying the great outdoors and contact us at the office with any questions. If you have a medical emergency please dial 911. We thank you for your patience and understanding during this time and as we proceed through next stages together.

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*Committed to Your Safety*

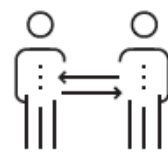
## Help Prevent the Spread of Communicable Disease



Wear a Face Mask



Wash Hands Frequently with Soap & Water for at least 20 Seconds



Maintain Social Distance (6 ft/2m)



Use Hand Sanitizer that Contains at least 60% Alcohol



Contact Healthcare Professional if you Feel Ill



Clean Surfaces Frequently

**For More Information, Please Visit:**

[www.cdc.gov](http://www.cdc.gov)  
[www.canada.ca](http://www.canada.ca)  
[www.sunrvresorts.com](http://www.sunrvresorts.com)