



Updated July 16, 2021

Thank you for choosing us as your vacation destination. We're excited to welcome back you to our resort and look forward to enjoying a great season together. We want to take a moment to share important information with you about our commitment to cleanliness and safety, as well as guidance from the Ontario Health authorities and the local government.

**On Friday July 16, the Ontario government Stage 3 of the 3 Phase Re-Opening Plan resumes. [Find more information here.](#)**

**Seasonal Guests/Vacation Cottage Owners/Vacationers and Guests must adhere to all regulations and guidelines as set forth by the Ontario government and local health authorities.**

**Resort amenities & facilities will be limited - please see below for full details.**

**We will continue to monitor the situation and will provide further updates as this matter continues to unfold.**

## **Sun RV Resorts Health & Safety Protocols**

At all Sun RV Resorts, we take standards for hygiene and cleanliness very seriously and have taken additional steps to ensure the safety of our guests, and team members.

- For the safety of our guests and team members, if you are feeling ill or have an elevated temperature please stay home.
- Enhanced cleaning and sanitization protocols have been established with defined cycles and procedures for common areas and high-touch surfaces
- We maintain ongoing training for team members prior to shift start.
- All Team Members, Seasonal Owners and Guests must wear masks in our facilities/amenities and extending to outdoor spaces when unable to socially distance (2m or 6ft apart). All local mask mandates must be followed, where applicable.
- Information regarding recommended handwashing procedures are posted in common areas to increase awareness of simple prevention methods.
- CEPA-registered disinfectant products have been distributed to all locations.

## **Ontario Public Health Guidelines**

- Masks must be worn in our facilities/amenities and extending to outdoor spaces when unable to socially distance (6ft or 2m apart). All local mask mandates must be followed, where applicable.
- Avoid close contact and practice social distancing of at least 2 m (6ft).
- Practice frequent hand washing or use of alcohol-based hand sanitizer.

Please be safe while enjoying the great outdoors and contact us at the office with any questions. If you have a medical emergency please dial 911. We thank you for your patience and understanding during this time and as we proceed through next stages together.

### **DEER LAKE 2021 Opening Guidelines**

Our primary objective is to open our properties/amenities as **safely** and **quickly** as we can (as permitted), while adhering to active province/local mandates and restrictions. Currently, the use of any building or common places that would encourage social gatherings of any number are not permitted. **In order to comply, the following areas at our property are closed until further notice.**

- *Clubhouse*

### **Pool Hours & Regulations**

Daily: 10am-8pm (closed from 12pm-1pm for cleaning).  
Max allowed in pool or on deck 15 total.

### **Laundry Hours & Regulations**

7 days/week, 24 hrs/day.  
Max of 5 people allowed inside at all times.  
Mask required

### **Outdoor Pavillion Regulations**

Outdoor pavilion will be open max of 25 people.  
Masks required.

### **Bathroom/Showers Hours**

7 days/week, 24 hrs/day.  
Masks required.

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*Committed to Your  
Safety*

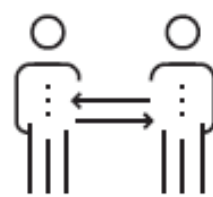
## **Help Prevent the Spread of Communicable Disease**



**Wear a  
Face Mask**



**Wash Hands  
Frequently with  
Soap & Water for  
at least  
20 Seconds**



**Maintain Social  
Distance  
(6 ft/2m)**



**Use Hand Sanitizer  
that Contains at  
least 60% Alcohol**



**Contact  
Healthcare  
Professional if you  
Feel Ill**



**Clean Surfaces  
Frequently**

**For More Information, Please Visit:**

[www.cdc.gov](http://www.cdc.gov)  
[www.canada.ca](http://www.canada.ca)  
[www.sunrvresorts.com](http://www.sunrvresorts.com)