



Updated July 16, 2021

Thank you for choosing us as your vacation destination. We're excited to welcome back you to our resort and look forward to enjoying a great season together. We want to take a moment to share important information with you about our commitment to cleanliness and safety, as well as guidance from the Ontario Health authorities and the local government.

On Friday July 16, the Ontario government Stage 3 of the 3 Phase Re-Opening Plan resumes. [Find more information here.](#)

Seasonal Guests/Vacation Cottage Owners/Vacationers and Guests must adhere to all regulations and guidelines as set forth by the Ontario government and local health authorities.

Resort amenities & facilities will be limited.

We will continue to monitor the situation and will provide further updates as this matter continues to unfold.

Sun RV Resorts Health & Safety Protocols

At all Sun RV Resorts, we take standards for hygiene and cleanliness very seriously and have taken additional steps to ensure the safety of our guests, and team members.

- For the safety of our guests and team members, if you are feeling ill or have an elevated temperature please stay home.
- Enhanced cleaning and sanitization protocols have been established with defined cycles and procedures for common areas and high-touch surfaces
- We maintain ongoing training for team members prior to shift start.
- All Team Members, Seasonal Owners and Guests must wear masks in our facilities/amenities and extending to outdoor spaces when unable to socially distance (2m or 6ft apart). All local mask mandates must be followed, where applicable.
- Information regarding recommended handwashing procedures are posted in common areas to increase awareness of simple prevention methods.
- CEPA-registered disinfectant products have been distributed to all locations.

Ontario Public Health Guidelines

- Masks must be worn in our facilities/amenities and extending to outdoor spaces when unable to socially distance (6ft or 2m apart). All local mask mandates must be followed, where applicable.
- Avoid close contact and practice social distancing of at least 2 m (6ft).
- Practice frequent hand washing or use of alcohol-based hand sanitizer.

Please be safe while enjoying the great outdoors and contact us at the office with any questions. If you have a medical emergency please dial 911. We thank you for your patience and understanding during this time and as we proceed through next stages together.

PICKEREL PARK 2021 Re-Opening Guidelines

Our primary objective is to open our properties/amenities as **safely** and **quickly** as we can, while adhering to active province/local mandates and restrictions.

- We are taking overnight reservations for RV sites, Vacation Rentals and Tent sites.
- Visitors are permitted, but must be signed in at the office upon their arrival and pay the daily entry fee of \$8/person or \$16/overnight.
- A max of 100 individuals in a gathering as part of the Ontario Stage 3 will be in affect until further notice. Some park activities have resumed. Please contact the park for details.
- The office is open from 9:00am to 5:00pm daily for face-to-face interaction provided masks are worn. COVID capacity is 2 guests at a time. Please contact the resort office (9am-5pm daily; hours may vary) via email or phone for questions.
- The pool is open from 9:30am to 5:00pm daily with a COVID capacity of 15 persons. We are operating on a 30 minute time slot reservation system that you may book once daily. We are accepting walk-ins if there is space available. As per KFL&A Public Health, please wear a mask while on the pool deck.
- The main washrooms and satellite trailer location bathrooms are open 24/7. In the main bathrooms, COVID capacity is 4 persons inside at all times.
- The laundry facilities are open 24/7. No appointment needed. There are two washers & two dryers that take loonies and quarters.
- The pavilion is open and hosts the wifi for the park. The network name and password are posted inside the pavilion.
- The playground is open 24/7.
- The beach area is open 24/7.

Please be safe while enjoying the great outdoors and contact us at the office with any questions. If you have a medical emergency please dial 911. We thank you for your patience and understanding during this time and as we proceed through these next stages together.



*Committed to Your
Safety*

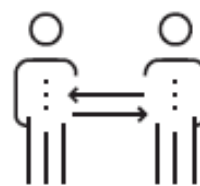
Help Prevent the Spread of Communicable Disease



**Wear a
Face Mask**



**Wash Hands
Frequently with
Soap & Water for
at least
20 Seconds**



**Maintain Social
Distance
(6 ft/2m)**



**Use Hand Sanitizer
that Contains at
least 60% Alcohol**



**Contact
Healthcare
Professional if you
Feel Ill**



**Clean Surfaces
Frequently**

For More Information, Please Visit:

www.cdc.gov
www.canada.ca
www.sunrvresorts.com