



Updated July 20, 2021

Thank you for choosing us as your vacation destination. We're excited to welcome back you to our resort and look forward to enjoying a great season together. We want to take a moment to share important information with you about our commitment to cleanliness and safety, as well as guidance from the Ontario Health authorities and the local government.

On Friday July 16, the Ontario government Stage 3 of the 3 Phase Re-Opening Plan resumes. [Find more information here.](#)

Seasonal Guests/Vacation Cottage Owners/Vacationers and Guests must adhere to all regulations and guidelines as set forth by the Ontario government and local health authorities.

Resort amenities & facilities will be limited - please see below for full details.

The office remains closed for face-to-face interaction at this time until further notice. Please contact the resort office (9am-6pm daily; hours may vary) via email or phone for questions.

We will continue to monitor the situation and will provide further updates as this matter continues to unfold.

Sun RV Resorts Health & Safety Protocols

At all Sun RV Resorts, we take standards for hygiene and cleanliness very seriously and have taken additional steps to ensure the safety of our guests, and team members.

- For the safety of our guests and team members, if you are feeling ill or have an elevated temperature please stay home.
- Enhanced cleaning and sanitization protocols have been established with defined cycles and procedures for common areas and high-touch surfaces
- We maintain ongoing training for team members prior to shift start.
- All Team Members, Seasonal Owners and Guests must wear masks in our facilities/amenities and extending to outdoor spaces when unable to socially distance (2m or 6ft apart). All local mask mandates must be followed, where applicable.
- Information regarding recommended handwashing procedures are posted in common areas to increase awareness of simple prevention methods.
- CEPA-registered disinfectant products have been distributed to all locations.

Ontario Public Health Guidelines

- Masks must be worn in our facilities/amenities and extending to outdoor spaces when unable to socially distance (6ft or 2m apart). All local mask mandates must be followed, where applicable.
- Avoid close contact and practice social distancing of at least 2 m (6ft).
- Practice frequent hand washing or use of alcohol-based hand sanitizer.

SHERKSTON SHORES 2021 Opening Guidelines

Our primary objective is to open our properties/amenities as *safely* and *quickly* as we can, while adhering to active provincial/local mandates and restrictions. Currently, the use of any building or common places that would encourage social gatherings of any number are not permitted. **In order to comply, the following areas at our resort are closed until further notice.**

- All Clubhouse(s)/Lounge(s)
- Church
- Live Lounge Events Centre
- Office (by phone or email only)

Arcade Opening Guidelines (effective July 16)

July 16 – Sept 6

7 days/week: 10am - 10pm*

*max capacity of 30 ppl

Owner Exclusive Fitness Centre

July 18 – Oct 31

7 days/week: 6am - 10pm

Owner Exclusive Oasis Lounge

July 18 – Oct 31

7 days/week: 9am - 11pm (no bar services at this time)

Waterslides Opening Guidelines

June 26 - Aug 13

7 days/week: 10am - 9pm

Aug 14 - Sept 5

7 days/week: 10am - Dusk

Waterpark (Pools, Splash Pad, Hot Tub) Opening Guidelines

- Please be patient and considerate of others as we (and yourselves) have many mandates and guidelines we must adhere to – see below for all details.
- Furniture that is set-up in the pool areas has been designed specifically for social distancing protocol and MAY NOT be moved. Patrons may not bring in their own furniture.
- Patrons may not enter the pool areas if they suspect they have Covid-19 symptoms.
- Patrons MUST maintain social distancing of at least 6 ft/2 metres, from other bathers and team members.
- No in and out entry (ie. leaving to go for lunch). Once you leave the pool area you will be subject to any line up to return.

July 7 - Sept 6 :

7 days/week 8AM-9PM

8am - 9am	Owners Only (no guests); Aquafit @ front pool 25 ppl only, first-come-first-serve.
8am - 8:30am	Owners Only (no guests); Lane swim @ back pool, 6 ppl only, first-come-first-serve.
8:30am - 9am	Owners Only (no guests); Lane swim @ back pool 6 ppl only, first-come-first-serve.
9am - 11:30am	Owners Only (no guests); General swim, (capacity limits in place), first-come-first-serve. Owners only until 10am. If capacity is not met by 10am, access opens to all resort guests
11:30am - 12pm	Guests must leave pool area for cleaning & sanitizing.
12pm - 2pm	General swim (capacity limits in place), first-come-first-serve.
2pm - 2:30pm	Guests must leave pool area for cleaning & sanitizing.
2:30pm - 4:30pm	General swim (capacity limits in place), first-come-first-serve.
4:30pm - 5pm	Guests must leave pool area for cleaning & sanitizing.
5pm - 7pm	General swim (capacity limits in place), first-come-first-serve.
7pm - 7:30pm	Guests must leave pool area for cleaning & sanitizing.
7:30pm - 9pm	Adult swim 18 years of age or older, (capacity limits in place), first-come-first-serve.

Sept 7 – Oct 11 (weather dependent)

MONDAY-FRIDAY: 9AM-6PM

***9am-10am daily – Seasonal Owners ONLY**

***Open: 1 pool ONLY and splash pad.*

*9am - 10am	Aquafit (25 ppl max) first-come-first-serve
10am - 11:30am	General swim (capacity limits in place), first-come-first-serve
11am - 11:30am	Sanitization; Guests must completely leave pool areas. Pool areas will be cleaned and sanitized
11:30am - 1:30pm	General Swim (capacity limits in place), first-come-first-serve
1:30pm - 2pm	Sanitization; Guests must completely leave pool areas. Pool areas will be cleaned and sanitized
2pm - 4pm	General Swim (capacity limits in place), first-come-first-serve
4pm - 4:30pm	Sanitization; Guests must completely leave pool areas. Pool areas will be cleaned and sanitized
4:30pm - 6pm	General Swim (capacity limits in place), first-come-first-serve

SATURDAY & SUNDAY: 9AM-6PM

***9am-10am daily – Seasonal Owners ONLY**

***Open: 2 pools, splash pad, and wading pool.*

*9am - 10am	Aquafit (25 ppl max; front pool only) first-come-first-serve
*9am - 9:30am	Lane Swim (6 ppl max) first-come-first-serve
*9:30am - 10am	Lane Swim (6 ppl max) first-come-first-serve
10am - 11am	General swim (capacity limits in place), first-come-first-serve
11am - 11:30am	Sanitization; Guests must completely leave pool areas. Pool areas will be cleaned and sanitized
11:30am - 1:30pm	General Swim (capacity limits in place), first-come-first-serve
1:30pm - 2pm	Sanitization; Guests must completely leave pool areas. Pool areas

2pm - 4pm	will be cleaned and sanitized
4pm - 4:30pm	General Swim (capacity limits in place) Sanitization; Guests must completely leave pool areas. Pool areas will be cleaned and sanitized
4:30pm - 6pm	Adult Swim (capacity limits in place), first-come-first-serve

Oct 12 – Oct 31

CLOSED

Poolside Patio Bar Opening Guidelines

- Pool bar will be first come first serve, once table are full, capacity has been reached.
- No standing at bar.
- Boston Pizza take-out available for order at pool bar.

June 24 - Sep 5

7 days/week: 12pm - 10pm

Boston Pizza Opening Guidelines

Take-out/delivery -or- patio sit down -or- sit down service now available

- Take-out and delivery can be ordered at Bostonpizza.com
- Take-out & delivery service will continue to be operated through the front doors of the restaurant (Arcade entrance)
- Patio will be open for service with restrictions of Ontario mandates.
- MASKS MUST BE WORN AT ALL TIMES (other than when seated at table).
- Upon entry, one person per party will be required to provide a name and number for contract tracing.
- Cash payments are accepted, however, debit and credit payments are encouraged.

Boston Pizza Hours of Operation:

July 5 - Sep 5

Mon: 12pm - 10pm
Tues & Wed: 12pm - 8pm
Thurs-Sun: 12pm - 10pm

Sherkston SUPERMART Opening Guidelines

[Click here](#) to view hours of operation and guidelines

Sherkston LAUNDRY Opening Guidelines

[Click here](#) to view hours of operation and guidelines

Sherkston Cafe Opening Guidelines

[Click here](#) to view hours of operation and guidelines

Sherkston LCBO (Liquor Store) & Beer Store Opening Guidelines

[Click here](#) to view hours of operation and guidelines

Sherkston Paintball Opening Guidelines

July 5 onwards

CLOSED, sorry we no longer offer this amenity.

Sherkston Adventure Sports (Rock Climbing, Aerial Challenge etc.) Opening Guidelines

[Click here](#) for more details and guidelines

June 30 – Sept. 6

7 days/week: 11am – 8pm

Quarry Beach Rentals Opening Guidelines

[Click here](#) for more details and guidelines

June 30 – Sept. 6

7 days/week: 11am – 6pm

Quarry Splash & Go Waterpark Opening Guidelines

Limited Time Experience - Saturday June 26 – Sunday July 25 (closed after July 25)

HOURS:

7 days/week: 11am - 5pm

Sessions are: 11am-12pm, 12:30pm-1:30pm, 2pm-3pm, 3:30pm-4:30pm.

- Sign up is only for that day & begins at 10am, for all sessions.
- For groups over 6 people, everyone must be present to sign up.

COSTS:

- Seasonal Owners – FREE for 1 hr
 - Seasonal Owners must provide picture pass. Seasonal Owners 5 ages and under do not require picture pass but must be accompanied by parent/guardian with picture pass.
- All other Vacationers/Guests/Visitors - \$25 for 1 hr

TERMS:

- Waivers must be signed by parent/guardian for those under the age of 18.
- Age minimum is 5 years old. Ages 5-9 must be accompanied by an adult.
- First-come-first-serve. Bookings/appointments will not be taken ahead of time.
- Social distancing and Local guidelines will be in place and enforced.
- Life Jackets will be provided by Splash & Go Waterpark. Personal life jackets will not be permitted.
- Max capacity at any given time for each session is 60 ppl.
- Max time allowed for one individual participant is 1 hr.

Quarry Boarder Pass Wakeboard Park Opening Guidelines

HOURS OF OPERATION:

June 11 – June 25: CLOSED

June 26 – Sept. 7:

Monday	CLOSED
Tuesday	11am - 6pm
Wednesday	11am - 6pm
Thursday	11am - 6pm
Friday	2pm - 6pm
Saturday	11am - 6pm
Sunday	11am - 6pm

PRICING*:

Learn 2 Ride (No Experience)

30 minute lesson
1:1 with instructor, on land and in water training
Max. 2 people
\$85.00 plus tax

-OR-

1 hour lesson
1:1 instructor, on land and in water training
Max. 4 people
\$160.00 plus tax

Experienced Riders

30 Minute Cable Ride
No instructions included
Max. 2 people
\$75.00 plus tax

1 Hour Cable Ride
No instructions included
Max. 4 people
\$150.00 plus tax

Group Package

3 Hour Cable Ride
Max. 12 people
\$400.00 plus tax

*RENTAL GEAR INCLUDED IN ALL PRICING

E-mail boarderpassniagara1@gmail.com to book ahead or come visit us at the Quarry

Please remember that these amenities are only able to open if everyone who uses or enters the amenity maintains a physical distance of 2 metres/6 ft from others using the amenity. Team sports are not to be played or practiced within these amenities and/or recreational areas.

Please be safe while enjoying the great outdoors and contact us at the office with any questions. If you have a medical emergency please dial 911. We thank you for your patience and understanding during this time and as we proceed through these next stages together. ***If you or anyone in the resort feels concerned regarding others not following social distancing guidelines set forth by Ontario and the Niagara Region, please contact the Port Colborne By-Law Enforcement. 905-835-2901 ext. 209 or 208 or 207***



Committed to Your Safety

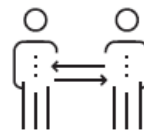
Help Prevent the Spread of Communicable Disease



Wear a Face Mask



Wash Hands Frequently with Soap & Water for at least 20 Seconds



Maintain Social Distance (6 ft/2m)



Use Hand Sanitizer that Contains at least 60% Alcohol



Contact Healthcare Professional if you Feel Ill



Clean Surfaces Frequently

For More Information, Please Visit:

www.cdc.gov
www.canada.ca
www.sunrvresorts.com