



Updated July 16, 2021

Thank you for choosing us as your vacation destination. We're excited to welcome back you to our resort and look forward to enjoying a great season together. We want to take a moment to share important information with you about our commitment to cleanliness and safety, as well as guidance from the Ontario Health authorities and the local government.

On Friday July 16, the Ontario government Stage 3 of the 3 Phase Re-Opening Plan resumes. [Find more information here.](#)

Seasonal Guests/Vacation Cottage Owners/Vacationers and Guests must adhere to all regulations and guidelines as set forth by the Ontario government and local health authorities.

Resort amenities & facilities will be limited.

Tent camping/pop-up trailers are once again allowed as of July 16, 2021. We do not have designated tent sites – designated RV sites can also accommodate tents.

Day visitors are allowed, however are not allowed to stay overnight.

We will continue to monitor the situation and will provide further updates as this matter continues to unfold.

Sun RV Resorts Health & Safety Protocols

At all Sun RV Resorts, we take standards for hygiene and cleanliness very seriously and have taken additional steps to ensure the safety of our guests, and team members.

- For the safety of our guests and team members, if you are feeling ill or have an elevated temperature please stay home.
- Enhanced cleaning and sanitization protocols have been established with defined cycles and procedures for common areas and high-touch surfaces
- We maintain ongoing training for team members prior to shift start.
- All Team Members, Seasonal Owners and Guests must wear masks in our facilities/amenities and extending to outdoor spaces when unable to socially distance (2m or 6ft apart). All local mask mandates must be followed, where applicable.
- Information regarding recommended handwashing procedures are posted in common areas to increase awareness of simple prevention methods.
- CEPA-registered disinfectant products have been distributed to all locations.

Ontario Public Health Guidelines

- Masks must be worn in our facilities/amenities and extending to outdoor spaces when unable to socially distance (6ft or 2m apart). All local mask mandates must be followed, where applicable.
- Avoid close contact and practice social distancing of at least 2 m (6ft).

- Practice frequent hand washing or use of alcohol-based hand sanitizer.

WILLOWOOD 2021 Re-Opening Guidelines

Our primary objective is to open our properties/amenities as **safely** and **quickly** as we can, while adhering to active province/local mandates and restrictions. Currently, the use of any building or common places that would encourage social gatherings of any number are not permitted. **In order to comply, the following areas at our property are closed until further notice.**

- *Jumping Pillow*

Pools and Splash Pad are open, 45 minute sessions, limited capacity, sign-up once checked in.

Please be safe while enjoying the great outdoors and contact us at the office with any questions. If you have a medical emergency please dial 911. We thank you for your patience and understanding during this time and as we proceed through these next stages together.



Committed to Your Safety

Help Prevent the Spread of Communicable Disease

 <p>Wear a Face Mask</p>	 <p>Wash Hands Frequently with Soap & Water for at least 20 Seconds</p>	 <p>Maintain Social Distance (6 ft/2m)</p>
 <p>Use Hand Sanitizer that Contains at least 60% Alcohol</p>	 <p>Contact Healthcare Professional if you Feel Ill</p>	 <p>Clean Surfaces Frequently</p>

For More Information, Please Visit:
www.cdc.gov
www.canada.ca
www.sunrvresorts.com