



Updated Sept 1, 2021

Thank you for choosing us as your vacation destination. We're excited to welcome back you to our resort and look forward to enjoying a great season together. We want to take a moment to share important information with you about our commitment to cleanliness and safety, as well as guidance from the Ontario Health authorities and the local government.

**On Friday July 16, the Ontario government Stage 3 of the 3 Phase Re-Opening Plan resumes. [Find more information here.](#)**

Seasonal Guests/Vacation Cottage Owners/Vacationers and Guests must adhere to all regulations and guidelines as set forth by the Ontario government and local health authorities.

Resort amenities & facilities will be limited - please see below for full details.

**The office remains closed for face-to-face interaction at this time until further notice. Please contact the resort office (9am-6pm daily; hours may vary) via email or phone for questions.**

**We will continue to monitor the situation and will provide further updates as this matter continues to unfold.**

### **Sun RV Resorts Health & Safety Protocols**

At all Sun RV Resorts, we take standards for hygiene and cleanliness very seriously and have taken additional steps to ensure the safety of our guests, and team members.

- For the safety of our guests and team members, if you are feeling ill or have an elevated temperature please stay home.
- Enhanced cleaning and sanitization protocols have been established with defined cycles and procedures for common areas and high-touch surfaces
- We maintain ongoing training for team members prior to shift start.
- All Team Members, Seasonal Owners and Guests must wear masks in our facilities/amenities and extending to outdoor spaces when unable to socially distance (2m or 6ft apart). All local mask mandates must be followed, where applicable.
- Information regarding recommended handwashing procedures are posted in common areas to increase awareness of simple prevention methods.
- CEPA-registered disinfectant products have been distributed to all locations.

### **Ontario Public Health Guidelines**

- Masks must be worn in our facilities/amenities and extending to outdoor spaces when unable to socially distance (6ft or 2m apart). All local mask mandates must be followed, where applicable.
- Avoid close contact and practice social distancing of at least 2 m (6ft).
- Practice frequent hand washing or use of alcohol-based hand sanitizer.

## **SHERKSTON SHORES 2021 Opening Guidelines**

Our primary objective is to open our properties/amenities as **safely** and **quickly** as we can, while adhering to active provincial/local mandates and restrictions. Currently, the use of any building or common places that would encourage social gatherings of any number are not permitted. **In order to comply, the following areas at our resort are closed until further notice.**

- *All Clubhouse(s)/Lounge(s)*
- *Church*
- *Live Lounge Events Centre*
- *Office (by phone or email only)*

**For hours of operation of Amenities/Facilities, please visit our website, click on "Amenities".**

### **Social Distancing**

Please remember that these amenities are only able to open if everyone who uses or enters the amenity maintains a physical distance of 2 metres/6 ft from others using the amenity. Team sports are not to be played or practiced within these amenities and/or recreational areas.

Please be safe while enjoying the great outdoors and contact us at the office with any questions. If you have a medical emergency please dial 911. We thank you for your patience and understanding during this time and as we proceed through these next stages together. ***If you or anyone in the resort feels concerned regarding others not following social distancing guidelines set forth by Ontario and the Niagara Region, please contact the Port Colborne By-Law Enforcement. 905-835-2901 ext. 209 or 208 or 207***



*Committed to Your  
Safety*

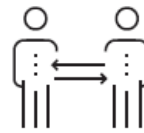
## Help Prevent the Spread of Communicable Disease



Wear a  
Face Mask



Wash Hands  
Frequently with  
Soap & Water for  
at least  
20 Seconds



Maintain Social  
Distance  
(6 ft/2m)



Use Hand Sanitizer  
that Contains at  
least 60% Alcohol



Contact  
Healthcare  
Professional if you  
Feel Ill



Clean Surfaces  
Frequently

**For More Information, Please Visit:**

[www.cdc.gov](http://www.cdc.gov)  
[www.canada.ca](http://www.canada.ca)  
[www.sunrvresorts.com](http://www.sunrvresorts.com)